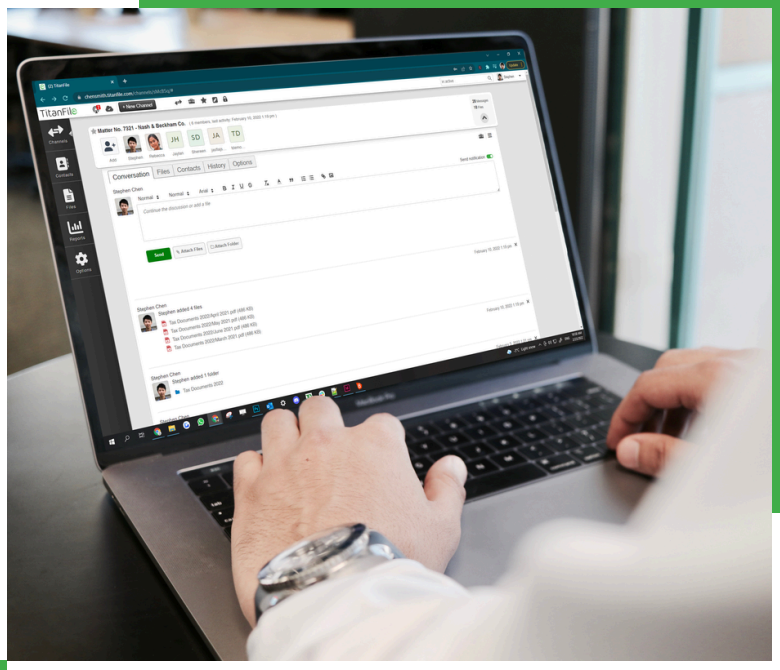
TitanFile

Security and Compliance Data Sheet

Your Privacy and Confidentiality is Our #1 Priority



TitanFile is the trusted file sharing platform for firms that prioritize security and compliance.

With over a decade of proven success, TitanFile empowers law firms to securely share confidential information with clients, co-counsel, and external partners efficiently and with confidence.

Backed by best-in-class encryption and recognized as the most secure solution by leading security rating platforms, TitanFile sets the new standard for secure file sharing. That's why it's trusted by top Am Law firms today.

Infrastructure Security

- Infrastructure complies with industry standards such as ISO 27001 and SOC 2 Type II
- Data centers are tightly controlled by perimeter fencing, security officers, and 24/7 video surveillance
- Data is frequently backed up to protect against environmental threats and hardware failures
- Routine data center risk assessment activities are performed to mitigate potential vulnerabilities

Data Encryption

- All data in transit is encrypted using TLS 1.2 or higher with strong cryptographic standards.
- All data at rest is protected using AES-256 encryption and stored within ISO-certified AWS and Azure infrastructure.
- Choose between managing your own encryption keys (CMK) or using vendor-managed encryption keys

User Authentication

- Enforce custom password policies for staff and recipients
- Configure two-factor authentication (2FA) via SMS, email, or authenticator apps
- Integrate with your Single Sign-On provider for staff authentication

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Compliance and Attestations

- ISO/IEC 27001, 27017, 20718
- SOC 2 Type II
- WCAG 2.1
- PIPEDA
- HIPAA
- GDPR
- PHIPA
- PCI DSS

Data Security

- Choose between data residency in the United States, Canada, Europe, Middle East, Australia
- Configure your own data retention policy for files and messages uploaded to TitanFile
- Set expiry dates for secure workspaces created in TitanFile
- Everything is encrypted in transit and at rest; and support for customer managed encryption keys (CMEK)

Role-Based Access Controls

- Configure advanced sharing permissions by role in the organization
- Control who can view, upload, and download files, and access folders in a secure workspace
- Easily revoke access to uploaded information

Audit Trails & Reporting

- Get proof of access and proof of delivery
- Export data and history reports in Zip, PDF, and CSV formats in a single click
- Stream audit logs to your SIEM

Software Security

- TitanFile incorporates security testing into each stage of its Software Development Life Cycle
- TitanFile developers implement security recommendations from the OWASP Foundation

Organizational Security

- Access to any systems and networks is continuously monitored and logged in a centralized system
- Employees are only provided with access based on the Principle of Least Privilege (POLP)

SOC 2 SERVICE ORGANIZATION

ISO 27001 Certified

HIPAA COMPLIANT

PCI DSS COMPLIANT

GDPR

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